WORLD ALLIANCE OF INTERNATIONAL FINANCIAL CENTERS

Terms and Conditions for Workshops and Webinars

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Draft for review – not yet in force

1 Organiser and scope

These terms apply to paid workshops, webinars and other events (each an "Event") that the World Alliance of International Financial Centers AISBL, an international non-profit association, R.P.M. Brussels, enterprise number 0719.719.907, 208 Avenue Louise, 1050 Brussels, Belgium ("World Alliance", "we") organises and sells tickets for on its website. By registering, you ("Participant") accept these terms.

2 Registration and contract

A registration is complete when your payment has been confirmed. You then receive a payment receipt by e-mail. Before the Event, we send you the access details (for example the link to the webinar). Each ticket is valid for one person.

3 Tickets and prices

- Prices are shown in euros on the Event page. Any VAT is calculated and shown on the payment page before you pay, based on your billing country and, for businesses, your VAT number.
- Discount codes are issued by the World Alliance. One code can be used per registration; codes cannot be combined or exchanged for cash.
- Member tickets are reserved for World Alliance members and observers and for the organisations of their communities. We may ask for evidence of eligibility. If a member ticket was bought without being eligible, we may charge the difference to the standard price or cancel the registration and refund it.

4 Payment and invoice

Payment is made by card through Stripe, our payment provider. We do not receive or store your card details. An invoice is issued for each registration.

If you paid by mistake or a payment error occurred (for example a double payment or a wrong ticket), contact us at info@waifc.finance. We refund the amount concerned to the original payment method, less the processing fees charged by Stripe, which Stripe does not return. For any other problem with your registration or payment, please contact us at the same address.

5 Changes to the programme

We may make reasonable changes to the content, the order of the programme, the duration or the speakers if this is necessary for reasons beyond our control, provided that the overall nature of the Event remains the same. Such changes do not give a right to a refund.

6 Postponement by the World Alliance

If we postpone an Event, we inform you by e-mail of the new date as soon as possible. Your ticket remains valid for the new date. If you cannot attend on the new date, you may transfer your ticket to another person (section 8).

7 Cancellation by the World Alliance

If we cancel an Event completely, we inform you by e-mail and refund the full ticket price, including any VAT paid, to the original payment method within 14 days of the cancellation. If an Event cannot take place because of a technical failure on our side, we either postpone it (section 6) or cancel it and refund it (this section). Our liability for a postponement or cancellation is limited to the refund of the ticket price.

8 Cancellation or transfer by the Participant

- Tickets are not refundable if you cancel your registration or do not attend.
- You may transfer your ticket free of charge to another person by writing to info@waifc.finance before the start of the Event, with the name and e-mail address of the new participant. A member ticket can only be transferred to a person who is also eligible for it.
- As the Event takes place on a specific date, the 14-day right of withdrawal for consumers does not apply (Article VI.53, 12° of the Belgian Code of Economic Law).

9 Access and technical requirements

For online Events, you need a device and an internet connection suitable for the video conference platform named in the access details. The access link is personal and must not be shared. We are not responsible if you cannot take part because of your own equipment or connection.

10 Recording, materials and intellectual property

- Online Events may be recorded. We inform participants at the start of the Event. Participants who do not wish to appear may switch off their camera and use the chat for questions.
- Presentations, takeaway documents and recordings provided to you are for your own use and the internal use of your organisation. They must not be published, sold or passed on to third parties without our written consent. The rights in them remain with the World Alliance and the speakers.

11 Conduct

Participants are expected to behave respectfully towards speakers and other participants. We may exclude a participant who disrupts the Event, without refund.

12 Liability

Events provide general information and the exchange of experience. They are not legal, financial, tax or security advice for a specific situation. Except in case of wilful misconduct or gross negligence, and to the extent permitted by law, our liability is limited to the ticket price paid.

13 Personal data

We process the data you give us when registering (name, e-mail address, organisation, ticket and session) to manage your registration, send you the access details and issue the invoice. Payment data is processed by Stripe. Details are set out in our privacy policy at waifc.net/privacy.

14 Applicable law and disputes

These terms are governed by Belgian law. The courts of Brussels have jurisdiction. If you are a consumer, you also keep the protection of the mandatory rules of the country where you live.

15 Contact

World Alliance of International Financial Centers AISBL, 208 Avenue Louise, 1050 Brussels, Belgium. E-mail: info@waifc.finance